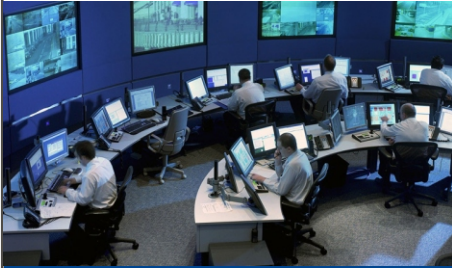


# Managed Services

Improve operational efficiency at affordable costs, with competent IT utilization, leveraging 'in-the-cloud' delivery

## CUSTOMER BENEFITS



- Diminish Operational Costs
- Proactive round-the-clock, support
- Holistic Risk Management
- Enhanced Information Management
- Instinctive Reporting Cycle
- State-of-art Portal for end-to-end management
- Decreased investment in tools and technology

## OVERVIEW

SecurView's "in-the-cloud" delivery model provides the necessary flexibility to deliver managed services in a multi-vendor environment at every layer of the IT infrastructure. SecurView delivers ITaaS (IT as a Service), which enables organizations to shrink operational costs and build a more effective IT environment.

## MANAGED SERVICES OVERVIEW

Managed Services aims to improve the operational efficiency of a client's information systems by optimizing IT asset utilization, risk management and compliance, with improved uptime and system availability. Built on CASPER a multi-service delivery platform and a 24x7 global delivery model, SecurView allows clients to mix-and-match services according to their organization's requirements. SecurView provides clients with a complete outsourced risk management solution at an affordable cost, from basic device and server monitoring, to full lifecycle support. SecurView augments a client's existing IT and Security resources to automate risk management and compliance reporting processes. The end result is improved IT Services, better security posture, more effective incident response, reduced vulnerability, complete transparency for audit purposes, better value from technology investments, and accelerated compliance reporting cycles.

## CHALLENGES

### Dynamic Threat Environment

- Heightened financially-motivated methodical cyber attacks
- Development of new entities such as structured criminal teams with focused modus operandi hacking IT networks
- 24x7 information asset monitoring and protection becoming mandatory

### Augmented Regulatory Supervision

- Conformation to regulatory norms ISO | PCI | HIPAA | SOX | ADSIC | COBIT
- Safeguarding Brand and Reputation

### Operational Cost and Efficiency

- IT Security Professionals scarcity and premium costs
- Upfront increase in investment for security and network monitoring tools
- Additional resources to manage 24x7

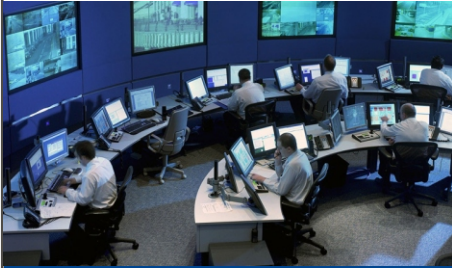
## SERVICE OFFERINGS

<b>Real-time Security Incident Monitoring &amp; Alerting</b>	Incident Monitoring & Management, Log Monitoring & Analysis, Alert & Notification, Reporting
<b>Security Infrastructure Management</b>	Security Management, Fault Management, Performance Management, Configuration & Change Management, SLA Management, Reporting

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## ABOUT SECURVIEW



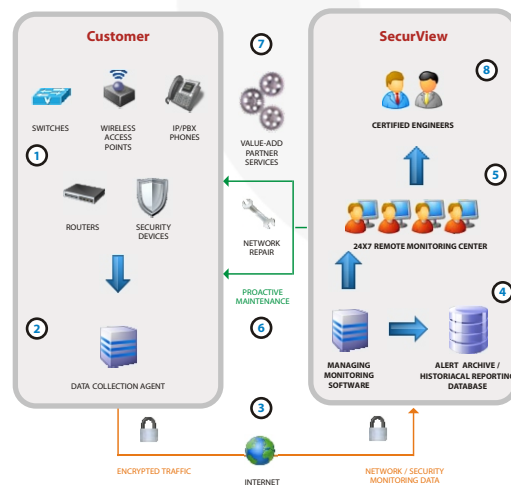
SecurView provides customers with a complete suite of risk assessment and managed security services that can reduce the time, cost and risk of securing a customer's network infrastructure, as well as meeting the growing needs of regulatory compliance. Headquartered in New Jersey, with a global presence, SecurView delivers a fully integrated outsourced risk management platform, extensive networking security expertise, best practices, and an in-depth knowledge of networking and security products.

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<b>Managed Endpoint Security Services</b>	Event Monitoring, Signature Updates, Reporting
<b>Log Management &amp; Analysis</b>	Collect, Normalize, Search & Report, Log Custodian, Retention & Repudiation, Audit Analysis, Compliance Reporting
<b>Network Infrastructure Management</b>	Incident Management, Change Management, Problem Management, Capacity & Availability Management, Knowledge Management, Configuration Management, Reporting
<b>UC Infrastructure Management</b>	Voice & Data Monitoring, Proactive Alert & Notifications, Performance & Availability Monitoring, Voice Gateway Monitoring, Configuration Management, Reporting

## DELIVERY MODEL AND PLATFORM



## SERVICE FEATURES/HIGHLIGHTS

- 24x7 Security & Network Operations
- SAS 70 Certified
- ISO 27001 Controls
- ITIL Processes
- Multi-vendor support
- Certified Professionals
- CASPER Management Platform

## SUPPORTED INFRASTRUCTURE

Security	Network	System	Backup	Storage
1. Firewalls / UTM	1. Routers	1. Windows	1. Netbackup	1. EMC Clarion
2. IDS, IPS, HIDS	2. Switches	2. VMware	2. BackupExec	2. IBM Xiv
3. VPN, NAC	3. IPT	3. Solaris	3. HP Data Protector	3. HP MSA / EVA
4. Ironport	4. UCM	4. AIX	4. Tivoli Storage Manager	
5. Routers	5. UCCX	5. HP-UX		
6. Switches		6. Linux		
7. ISE		7. Applications		